

Dear registered shareholder(s),

Pursuant to the requirements under Rule 2.07 of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the “**Listing Rules**”) regarding the expansion of paperless listing regime and electronic dissemination of corporate communications (the “**Corporate Communications**”), The People’s Insurance Company (Group) of China Limited (the “**Company**”) will disseminate Corporate Communications to the Company’s shareholder(s) (the “**Shareholder(s)**”) electronically, and only dispatch Corporate Communications in printed form upon Shareholder(s)’ requests. The Corporate Communications mean any documents issued or to be issued by the Company, including but not limited to the directors’ report, its annual accounts together with a copy of the auditors’ report and, where applicable, its summary financial report; the interim report and, where applicable, its summary interim report; a notice of meeting; a listing document; a circular; and a proxy form. All Corporate Communications will be available electronically on the website of the Company at [www.picc.com.cn](http://www.picc.com.cn) and the HKEXnews website at [www.hkexnews.hk](http://www.hkexnews.hk) in place of printed copies. The Company will not issue notification of publication of Corporate Communications to the Shareholders, and encourage Shareholders to actively browse the aforesaid websites for the publication status of all Corporate Communications.

To ensure timely receipt of the Actionable Corporate Communications<sup>(Note)</sup>, the Company recommends Shareholders to provide functional email addresses, or may alternatively sign and return the enclosed reply form (the “**Reply Form**”) to the Company’s H share registrar (the “**H Share Registrar**”), Computershare Hong Kong Investor Services Limited, at 17M Floor, Hopewell Centre, 183 Queen’s Road East, Wanchai, Hong Kong. If the Company does not receive functional email addresses in Shareholders’ reply, the Company will send the Actionable Corporate Communications<sup>(Note)</sup> in printed form, together with a form requesting Shareholders’ functional email addresses to better comply with the Listing Rules requirements to send Actionable Corporate Communications.

If Shareholders want to receive the Corporate Communications in printed form, please complete and return the enclosed Reply Form to the H Share Registrar or send an email to [piccgroup.ecom@computershare.com.hk](mailto:piccgroup.ecom@computershare.com.hk) specifying your name, address and request to receive the Corporate Communications in printed form.

If Shareholders have any queries relating to this letter, please contact the H Share Registrar at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays.

*Note: Actionable Corporate Communication is any corporate communication that seeks instructions from issuer’s securities holders on how they wish to exercise their rights or make an election as the issuer’s securities holder.*

致登記股東：

根據香港聯合交易所有限公司證券上市規則（「**上市規則**」）第2.07條關於擴大無紙化上市機制及以電子方式發佈公司通訊（「**公司通訊**」）的規定，中國人民保險集團股份有限公司（「**本公司**」）將以電子方式向本公司股東（「**股東**」）發佈公司通訊，並僅應股東要求寄發印刷本形式的公司通訊。該公司通訊是指公司發佈或將要發佈的任何文件，包括但不限於董事會報告、年度帳目、審計報告副本以及（如適用）財務摘要報告；中期報告及（如適用）其中期報告摘要；會議通告；上市文件；通函；和代表委任表格。所有公司通訊將在公司網站[www.picc.com.cn](http://www.picc.com.cn)和披露易網站[www.hkexnews.hk](http://www.hkexnews.hk)上提供，以代替印刷本。本公司不會向股東發出公司通訊的登載通知，並鼓勵股東主動瀏覽上述網站上所有公司通訊的登載情況。

為確保及時收到可供採取行動的公司通訊（**附註**），本公司建議股東提供有效的電子郵件地址，或者可以簽署本函所附之回條（「**回條**」）並交回本公司H股股份過戶登記處（「**H股股份過戶處**」）香港中央證券登記有限公司，地址為香港灣仔皇后大道東183號合和中心17M樓。如果本公司沒有收到股東的有效電子郵件地址，本公司將以印刷本形式發送可供採取行動的公司通訊（**附註**），連同一份索取股東的有效電子郵件地址的表格，以便更好遵守上市規則規定以電子通訊方式發送可供採取行動的企業通訊。

若股東希望收取公司通訊印刷版，請填妥本函所附之回條並交回H股股份過戶處，或發送電子郵件至 [piccgroup.ecom@computershare.com.hk](mailto:piccgroup.ecom@computershare.com.hk)，並注明股東的姓名、地址以及收取公司通訊印刷版的要求。

如股東對本函件有任何疑問，請於辦公時間星期一至五（香港公眾假期除外）上午9時正至下午6時正（香港時間）期間致電H股股份過戶處(852) 2862 8688查詢。

**附註：**可供採取行動的公司通訊指任何涉及要求發行人的證券持有人指示其擬如何行使其有關證券持有人的權利或作出選擇的公司通訊。

REPLY FORM 回條

致： 香港中央證券登記有限公司  
(「H 股股份過戶處」)  
香港灣仔皇后大道東 183 號  
合和中心 17M 樓

**Option 1:** I/we hereby provide my/our email address in writing for receipt of future Actionable Corporate Communications<sup>(Note 3)</sup> of the following listed company (the “Company”) via electronic dissemination.

Name of Securities holder(s) 證券持有人姓名：

**The People's Insurance Company (Group) of China Limited**  
**中國人民保險集團股份有限公司**

[illegible]

English Version 英文版本

☐ Chinese Version 中文版本

☐ English and Chinese Version 英文及中文版本

簽名・(附註1)

聯絡電話號碼：

日期：

1. Please complete all your details clearly. If your shares are held in joint names, all of the joint shareholders should jointly sign this Reply Form in order to be valid. 請清楚填妥 閣下之所有資料。如屬聯名股東，則本回條須由所有聯名股東聯合簽署，方為有效。

2. Any Reply Form with no signature or otherwise incorrectly completed will be void. 任何回條若未有簽署或在其他方面填寫不正確，則本回條將會作廢。

3. If the Company does not receive a functional email address in your reply, you will be unable to receive notifications regarding the publication of Corporate Communications\*. Actionable Corporate Communication is any corporate communication that seeks instructions from issuer's securities holders on how they wish to exercise their rights or make an election as the issuer's securities holder. 如公司沒有收到 閣下的有效電子郵件地址，閣下將無法收到有關發佈公司通訊\*的通知。可供採取行動的公司通訊指任何涉及及要求發行人的證券持有人指示其擬如何行使其有關證券持有人的權利或作出選擇的公司通訊。

4. If you provide more than one email address by email, reply form and/or other means, only the latest one email address provided will be registered. 如 閣下通過電郵、回條及/或其他方式提供多於一個的電子郵件地址，只有 閣下最後提供的電子郵件地址將會被用於登記。

5. If you mark "☐" in the box in Option 2, no email address will be registered and only Corporate Communications\* in printed form will be received. 如 閣下在選項2方格內劃上「☐」號，將不會有電子郵件地址被登記，只有公司通訊\*的印刷版會被收取。

6. For the avoidance of doubt, the Company does not accept any other instructions given on this Reply Form. 為免存疑，在本回條上的任何額外指示，公司將不予處理。

\* Unless otherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the annual report, interim report, notice of meeting, circular and proxy form.

除非另有註明，公司通訊乃指公司已發出或將予發出以供其任何證券的持有人參照或採取行動的任何文件，其中包括但不限於年報、中期報告、會議通告、通函及代表委任表格。

(i) "Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO").

本聲明中所指的「個人資料」與香港法例第 486 章《個人資料（私隱）條例》（「《私隱條例》」）中「個人資料」的涵義相同。

(ii) Your Personal Data provided in this Reply Form will be used in connection with, including but not limited to, the Company's electronic dissemination of Corporate Communications and to liaise with you on other matters relating to your holdings in the Company. Your supply of Personal Data to the Company is on a voluntary basis. In case of a failure to provide sufficient information, the Company may not be able to process your instruction and/or request as stated in this Reply Form.

閣下於本回條所提供的個人資料將用於(包括但不限於)有關公司以電子方式發佈公司通訊及就閣下持有的公司證券有關的其他事宜上與閣下聯絡。閣下是自願向公司提供個人資料。若閣下未能提供足夠資料，公司可能無法處理閣下在本回條上所述的指示及/或要求。

(iii) Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, the H Share Registrar, and/or other companies or bodies for any of the stated purposes, or when it is required to do so by law and will be retained for such period as may be necessary for our verification and record purposes.

(iv) You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDP. Any such request for access to and/or correction of your Personal Data should be in writing, by mail to the Hong Kong Privacy Officer of the H Share Registrar at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong or by email at [PrivacyOfficer@computershare.com.hk](mailto:PrivacyOfficer@computershare.com.hk). 閣下可就任何所說明的用途或在法例規定的情況下，將閣下的個人資料披露或轉移給公司的附屬公司、H股股份過戶處、及/或其他公司或團體，並將在適當期間保留該等個人資料作核實及紀錄用途。

閣下有權根據《私隱條例》的條文查閱及/或修改 閣下的個人資料。任何該等查閱及/或修改個人資料的要求均須以書面方式郵寄至 H 股股份過戶處（地址為香港灣仔皇后大道東 183 號合和中心 17M 樓）向香港 隱私主任提出，或發送電郵至 [PrivacyOfficer@computershare.com.hk](mailto:PrivacyOfficer@computershare.com.hk)。

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Mailing Label 郵寄標籤

Computershare Hong Kong Investor Services Limited  
香港中央證券登記有限公司  
Freepost No. 簡便回郵號碼：37  
Hong Kong 香港

Please cut the mailing label and stick it on an envelope to return this form to us.

**No postage is necessary if posted in Hong Kong.**

當閣下寄回此回條時，請將郵寄標籤剪貼於信封上。  
如在本港投寄，閣下無需支付郵費或貼上郵票。